How to Register in Support Website

ZTE

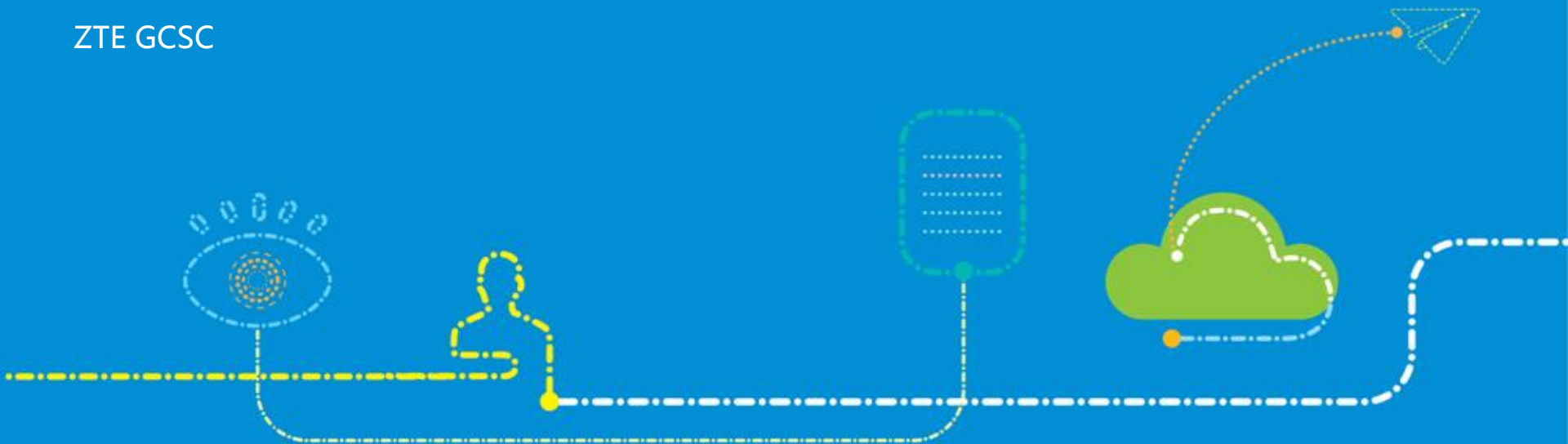Tomorrow never waits

V4.0

ZTE GCSC

Descriptions

Register and apply for permissions:

1. Register to be a common user.

2. Apply for an advanced user permission.

3. Apply for more permissions.

1.Register to be a Common User

Register - Windows Internet Explorer

https://support.zte.com.cn/support/login/Register2.aspx

Bing

Register

1. Input support.zte.com.cn in browser and enter.

ZTE

Global [Country]   Login | Register | Help

| Home | My Space | Service | TT Case | Documentation | Forum | Bulletin |

Current Location Return to Support > Register

2. Click register

User type

System Equipment User   ○   The one purchasing ZTE's telecom facilities and obtaining corresponding service.

Terminal User   ○

Outsourcing User   ○   **3. Choose User type**

Handset Maintenance User   ○

Multi-vendor User   ○

Notice: For ZTE staff, please login with your user name and password in HR Online

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ZTE

1.Register to be a Common User

Internal use only▲

*Login ID:	
*Password:	●●●●●●●●●●
*Repeat Password:	●●●●●●●●●●
*User Name:	胡静
Gender:	Please select ▼
*Email:	
Contact Number:	
* Mobile Number:	1234567
* Company Name:	1234567
Company Website:	
*Country:	China ▼
Post Code:	
Address:	
Familiar Product:	

The user account consists of 3 - 20 English letters, digits or underlines and must begin with a case-insensitive letter

The password should have 8-40 digits, and contain three kinds of the following types at least: numbers, uppercase letters, lowercase letters, and special charaters.The account is not allowed to be contained in the password

Giving your detailed personal information will help improve our service quality.

Please Enter E-mail

You will only receive emails about weekly document updates on the product(s) you select here
(press CTRL to select multiple product categories)

☑ I understand and agree to comply with ZTE's terms and conditions

Submit

4. Please fill in the information and fields with "*" are mandatory.

5. Agree to comply with ZTE's item

6. Click Submit

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1.Register to be a Common User

After register information was submitted, it is necessary to log into email to activate your account.

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Your registration will be completed soon. The link to activate your account has been sent to your email 【hu.********@zte.com.cn】 . Please log into your email to continue the activation as soon as possible.Thank you.

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1.Register to be a Common User

☆ **<ZTE-Support Notification>Your account registered on ZTE Support website hasbeen approved, please check it.**

supportdata
@zte.com.cn

收件人: ▆▆▆▆▆▆

ZTE Global Support Center

3. Click here to activate your account in the 48 hours, otherwise the link will be invalid to ensure the security of your account.

Prompt: Please do not reply to this mail automatically sent by system.

Dear ▆▆▆▆ :
Your account in ZTE Support website is approved.Please click the Link to activate the account:
Activate and log into
If it is failed to open the link by click,please copy the link to a browser to access.
https://support.zte.com.cn/support/login/finish.aspx?
Activate=1&Token=B66B9562B92CEBF4427E521ACB8E0579EEA5B12F7EDF1C0BE1417DDE1AB07FFF(To ensure the security of your
account, the link will be invalid after 48 hours or being clicked once.)
Please modify your password regularly to keep your account safe.
Support website Link:http://support.zte.com.cn

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1.Register to be a Common User

ZTE   Hello: ▮▮▮   Global [Country]   Logout | Help   Apply for Advanced User

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Congratulations! You have registered yourself as a system equipment user(normal user). Please properly keep your account and password. Permissions as follows,if you need more permissions，please apply for an advanced user account.

Key Features	User	VIP User
Support Site		
My Space	✔	✔
Service	-	✔
TT Case	✔	✔
Forum	✔	✔
Bulletin	✔	✔
Documentation		
Product Document	-	✔
Promotional Documents	✔	✔
Maintenance Pxperience	-	✔

Close Return to Support

Both of them can access to the page of Apply for Advanced User.

Notes

Please pay attention the difference of permissions between User(Common User) and VIP User(Advanced User) to decide whether need to apply for permission of an advanced user .

1.Register to be a Common User

Notes

The link to activate account will be invalid after 48 hours. Click here to send activation mail again.

Current Location Return to Support > login

Registered?

The account is not activated and requires to send the activation mail again.Please click here

User Name: ████████

Password:

Verification Code:

4T84   Load New Code

Forgot Password

Login   Reset

ZTE Staff Login

Current Location Return to Support >Send the activation mail

Please enter the verification code to get the activation link again.

Verification Code:

XB2J   Load New Code

Submit

ZTE

2.Apply for an Advanced User

ZTE Hello: ███

Global [Country]   Logout   Help   Apply for Advanced User

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7.Click "Apply for Advanced User" after registering an common account.

ZTE eReader
brings you fresh reading experience

Service Bulletins   more» **Product Bulletins**   more» **Download Express**

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2.Apply for an Advanced User

ZTE

Hello: ████

Global [Country]

Logout | Help   Apply for Advanced User

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🔢 **Current Location** Return to Support > Apply for Advanced User

*Company name   Telecom company   Please fill in detailed company name easier to be passed!

* ○ Contract No. ○ Training ID ⊙ ZTE Engineer   such as zhagn.san@zte.com.cn   Please fill in Work ID or Email of the ZTE engineer you have known.

*Apply Your Product Type
(If the permisson is not valid, you cannot check the documents of the corresponding product type.)

☑ Wireless   ☑ Core Network   ☑ Transmission   ☑ Data Communication   ☐ Access Network

☐ Cloud Computing & IT Products   ☐ Unified Network Management System   ☐ Energy&IA

*Whether need the Spare Parts Service permission   ○ Yes ⊙ No

Submit   Reset

8.Fill in the application information.

9.Click "Submit" to complete your application.

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2.Apply for an Advanced User

Explanations:

Items	Explanations	Examples
Company name	Your company name	/
Contract No.	Facilities purchase contract NO. signed between your company and ZTE.	/
Training No.	Training No. assigned in participating ZTE training	16IUWRB30101
ZTE Engineer	ZTE engineer's ID or e-mail address you have known	zhang.san@zte.com.cn
Product Type of Documentation	The type of the product you want to know	If you want to know some information about BBU , please choose Wireless .
Spare Part Service Permission	You can apply for this item only your company have signed contract with ZTE in purchasing spare part service.	/

ZTE

2.Apply for an Advanced User

⭐ **ZTE Support Notification: Your account registered on ZTE Support website hasbeen approved, please check it!**

收件人: ▮▮▮▮▮▮▮▮▮

ZTE Global Support Center

Prompt: Please do not reply to this mail automatically sent by system.

Dear Ms./Mr.,
Please kindly be informed that your account registered on ZTE Support website has been approved. As follows,
User Name: ▮▮▮▮▮
Valid period to:2019-06-15 10:48:40
Support website link: http://support.zte.com.cn

📚 Notes

Your account has been ZTE advanced user in coming 2 years when you receive an email of notification, and get more permissions in support website.

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3.Apply for More Permissions

Notes

You can apply for more permissions if you want to read more product documents or extra authorizations.

10.Click "Apply more Permissions" to apply for more permissions.

3.Apply for More Permissions

ZTE

Hello▮ (date of expiry:2018-03-29)　　　Global [Country]　　　Logout | Help　　Apply More Permissions

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Current Location Return to Support > Apply More Permissions

*Company name　[Telecom company]　Please fill in detailed company name easier to be passed!

* ○ Contract No. ○ Training ID ◉ ZTE Engineer　[such an: zhang.san@zte.com.cn]　Please fill in Work ID or Email of the ZTE engineer you have known.

*Apply Your Product Type
(If the permisson is not valid, you cannot check the documents of the corresponding product type.)

☑ Wireless　☐ Core Network　☑ Transmission　☑ Data Communication　☐ Access Network　☐ Cloud Computing & IT Products

☐ Multimedia　☐ Unified Network Management System　☐ Power&IAP

*Whether need the Spare Parts Service permission　○ Yes ◉ No

Provide Relevant Proof　[such as other zte engineers' ID or e-mail address]

[Submit]　[Reset]

11. Choose other products you want to read.

12. Click "Submit" to apply.

Extra proofs will be favorable for reviewing passed.

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3.Apply for More Permissions

☆ **ZTE Support Notification : Your permissions applied on ZTE Support website has been approved, please check it!**

800   收件人:

ZTE Global Support Center

Prompt: Please do not reply to this mail automatically sent by system.

Dear Ms./Mr.,
Please kindly be informed that your permissions applied on ZTE Support website has been approved. As follows,
User Name:
Valid period to:6/15/2019 10:48:50 AM
Support website link: http://support.zte.com.cn

Notes

When your application for more permissions was approved, you will receive an email from ZTE.

ZTE

Thank you

Tomorrow never waits